

Topic list Housing for the Elderly: professional organisations

Name of organisation:

Name and position of interviewee:

Date of interview:

All organisations

General questions about the organisation

- What does the organisation do (general)?
- In which area is the organisation active?
- Since when?
- What percentage of the work (estimate) is supplied to residents of Nieuw-Balinge and Wijster?
- In addition to this organisation, are there other similar organisations active in both villages?

On offer to the elderly

- Which services does the organisation supply specifically to the elderly in Wijster and Nieuw-Balinge? Describe what is on offer in both villages.

Are the elderly visible?

- Is the organisation aware of issues currently affecting the elderly?
- Is the organisation aware of the needs and requirements of the elderly in relation to what is on offer for them?
- Are the elderly the focus, focal point of policy etc
- How much importance does the organisation place on working specifically for the elderly? If not, who should then do this?

Housing corporations

After some general questions, a concrete focus on what is on offer, what is required and plans for the future

Housing for the elderly: current situation

- How large is the total supply of rental homes from the housing corporation in Nieuw- Balinge and Wijster and what type of housing is this?
- Does the housing supply on offer in Nieuw-Balinge and Wijster include housing specifically for the elderly?
If so, what type of housing is this and how much of the total housing on offer does it represent?
If not, why not, and where in the area is this on offer?
 - Does the corporation have housing complexes for the elderly, such as service homes, elsewhere in the area and if so, where are they located?

Supply of homes for the elderly other parties

- Are there other corporations or landlords in the villages of Nieuw-Balinge and Wijster? Does this provider (also) supply homes for the elderly? Do the corporations have contact with one another or are there even perhaps agreements with respect to the elderly target group? Why / why not?

Needs of the elderly with regard to housing

- Does the corporation have a clear picture of the housing needs of the elderly? If so, how was this picture arrived at?
- What do these needs involve, what are the primary housing needs of the elderly (what type of housing and where)?
- How long is the waiting list for this housing and what is the average waiting time?
- A number of elderly people have registered for housing in the centre of the village as a precautionary step (in case they are no longer mobile in the future, for example) but have no concrete plans to move at present. What is the organisation doing about this?
- Does the corporation offer any other services to the elderly in Nieuw-Balinge and Wijster such service centres? Where are these services? Can elderly people who are not resident in corporation housing also use these services?
- Does the corporation work together with other agencies in the areas of housing, care and welfare. Which ones and in what areas do they work together with the corporation?

Living in a village

- What is, in your opinion, the most important reason for the elderly in Wijster and Nieuw-Balinge to register for housing for the elderly elsewhere
- • All things considered, are the housing needs of older people in the small villages Wijster and Nieuw-Balinge different to those elsewhere in your field?
- Do you think that villagers (family, friends or neighbours) have a specific role to play in the field of the elderly and their housing needs?

Housing for the elderly: future

- Are the requirements and wishes of the elderly in relation to housing on your agenda?
- Does the corporation have concrete plans for building housing suitable for the elderly in Nieuw-Balinge and Wijster? What are those plans? What stage of execution are those plans at?
- Are there specific partners you can mention in relation to creating housing specifically for the elderly, with whom the housing corporation works together?

Care and service providers

After general questions, focus on the needs of the elderly for services and the relationship to (independent) living and housing.

Needs of the elderly

- Which services do the elderly need in particular, in the area of your institution?
 - How do these requirements relate to what is on offer in practice?
 - What does this mean for the elderly?
 - Is there underuse, or excessive demand of certain services by the elderly? Which ones are they and how does the organisation deal with this?

Problems

- • What are the main problems of the elderly in the area of service and care (e.g. accessibility)?
- Why is this and what is needed to solve this problem?
- What does this mean for your organisation? What can your organisation contribute?
- Does your organisation work with other organisations in the field of housing, care and welfare? Which ones are they and what is the focus of the co-operation?

Effect on living

- In your opinion, what effect does the current range of care and services for older people have on their wishes and requirements?
- What role do villagers (family, friends or neighbours) play in the field of care and services for older people? To what extent does this affect their living situation?

Plans for the future

- Are there plans to offer more, less or different things in the (for example, within the framework of the WMO)?
- What does this mean for the elderly in the villages of Nieuw-Balinge and Wijster?
- What problems do you foresee?